



CASE STUDY

LCRAA STATEWIDE PORTAL

Development and implementation of a Statewide Portal helps users access important land, marriage, and civil records efficiently.

CLIENT BACKGROUND

The Louisiana Legislature created the Louisiana Clerks Remote Access Authority ("LCRAA") in 2014 at the request of the Louisiana Clerks of Court Association. LCRAA is a state entity authorized to design, construct, administer, and maintain a Statewide Portal of records maintained by parish Clerks of Court ("Participants"). The portal provides secure remote access for Internet users to records maintained by Participants. The Statewide Portal debuted on November 9, 2015, with the Land Record (Mortgages and Conveyances) indices of 52 Participants allowing users to search records of multiple parishes simultaneously. By January of 2016, LCRAA included Land Record indices of 45 parishes through the Statewide Portal.

CHALLENGE

Clerks and other users needed a more efficient way to access data without having to visit each unique parish website. Antares developed a plan to create a website portal with all of the available information in one central location for users to access, regardless of the parish in which they resided.

WHY ANTARES

Antares specializes in custom enterprise software development for large agencies and institutions. The Louisiana company previously partnered with several public institutions, including the St. Tammany Parish Sheriff's Office, the Louisiana Department of Health, and the Louisiana Department of Revenue.

SOLUTIONS IMPLEMENTED

- **Automatic Processing of Updates:** Antares provided a team of designers and developers to implement and support a Statewide Portal to automatically process updates to various indices.
- **Parish-Level Ability to Review & Verify Information:** Antares also provided parishes the ability to review and verify the status and accuracy of the information uploaded. Since the information is updated on a daily basis, users will always have access to the most current indices with every search performed.
- **Registration and User History Features:** To register on the portal, users provide a valid email address, create a password and provide information for security verification purposes. Once this information is input and the account is created, users may begin the search process with complete access to all available records. The portal is designed to maintain a search history for each user, allowing easy reference and access to a previous searches in their history.

RESULTS

Since the portal's implementation, **all 64 state parishes now participate in the portal**. The functionality of the portal is evident in the usage data visible in the detailed dashboards. These dashboards provide users with relevant data regarding land and marriage records without having to use other resources.

Registered users gain access to the indices or high-level lists of available records. To view or obtain a copy of the actual document, the user must sign up with the desired parish and pay a nominal fee to support that specific parish clerk's office. Antares provides ongoing portal maintenance and support, which will continue as users and data elements are added.

Initial portal development has been a success, and **the site now includes providing access to marriage records and civil suits**. These records were implemented seamlessly, thanks to the **flexibility and scalability** of the site to easily add new information as needed.

CONCLUSION

The Statewide Portal for the Louisiana Clerks Remote Access Authority and the Louisiana Clerks of Court Association highlights the value of investment in high quality custom software. Thanks to initial success of the Statewide Portal, Antares developed and implemented additional features to help drive efficiency and create solutions to similar challenges.

Contact the experts at Antares to discuss how your company can benefit from customized software solutions.

SEE THE PORTAL LIVE:
eclerksla.com

"It has been a rewarding experience to work with Antares. They make sure they thoroughly understand the project and they deliver exactly as they promise. Our Statewide Portal has been very successful and is a huge asset to the citizens of Louisiana."

Debbie D. Hudnall
Executive Director, Louisiana Clerks of Court